



Stockholms
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Focus on the next step 2022

The mission and results of
Arbetsmarknadsförvaltningen – The Labour
Market Administration in the City of Stockholm



Stockholm, city of opportunities

The Labour Market Administration's mission is to get more Stockholm residents into work or education. All those who live in our city should be given the opportunity to support themselves, participate in society, and build a good life for themselves. These are the goals that we work towards in all our operations, every day.

This document will outline how we intend to achieve these goals. We have summarised our 2021 results and outlined our plans for 2022. The aim is to give you an idea of how we work towards the City's goals: In Stockholm, people are self-sufficient and the path to work and proficiency in Swedish is short.

In order to achieve the goals, it is important that we systematically assess and develop our operations. We do so by improving and adapting our ways of working and our methods, by paying careful attention to changes in the world around us, and by reinforcing collaboration both within the City and with external stakeholders. The Labour Market Administration's employees play a key role here through the committed and focused work that they, together with candidates and students, deliver every day, thus contributing to the City of Stockholm vision – Stockholm, city of opportunities.



Karina Uddén
Head of the Labour Market Administration



This is the Labour Market Administration in the City of Stockholm

The overarching mission of the Labour Market Administration is to support Stockholm residents who wish to find work or start studying. Our main mission is to ensure that residents have access to labour market initiatives and adult education. The Labour Market Administration also has several city-wide collaboration and coordination assignments:

- initial reception and establishment of new arrivals
- holiday jobs for young people
- the municipal activity responsibility (16–19-year-olds)
- collaboration with the Swedish Public Employment service
- social orientation for new arrivals
- the district councils' labour market initiatives
- protected employment with public sector employers (OSA).

The Labour Market Administration has 1,100 employees, nearly 900 of whom are on permanent contracts.

JOBBTORG STOCKHOLM

Jobbtorg Stockholm supports individuals who are in receipt of income support to help them become self-sufficient through studies or work. The Jobbtorg offer users, who are known as candidates, various initiatives, support, matching, and coaching. The Jobbtorg are the gateway to all of the City's labour market initiatives. Some of these are delivered in close collaboration with contracted external suppliers.

There are Jobbtorg in Farsta, Skärholmen, Södermalm, Kista, and Vällingby. Jobbtorg focusing on young adults aged 16 to 29 can be found at Globen, Skärholmen, Kista, and Vällingby.

Outreach work

Jobbtorg Stockholm performs extensive outreach work targeting young people aged 16 to 19 who are not enrolled at any upper secondary school or who have not completed upper secondary school. According to the Swedish Education Act, the municipalities are responsible for all young people registered in the municipality who have completed mandatory education. This is known as the municipal activity responsibility.

The Jobbtorg also performs outreach work targeting young adults aged between 20 and 29 who are neither working nor studying, as well as women who are cut off from the labour market.

VUXENUTBILDNING STOCKHOLM – STOCKHOLM ADULT EDUCATION

The City of Stockholm's adult education service offers the following education types:

- Komvux at basic and upper secondary level
- Komvux as special education
- Komvux Swedish for Immigrants (SFI)
- Vocational college (YH)

Roughly 80 per cent of the education types are offered by contracted education providers and 20 per cent by the City's own schools, known as "regi-skolorna". These schools are Campus Åsö, Vuxenutbildning Järva, Vuxenutbildning Söderort, Frans Schartaus Handelsinstitut and Komvux Rosenlund.

Adult education target groups

Adult education students have highly varied backgrounds, ages, prior knowledge, and motivation. The target group includes students who lack any form of basic education, as well as students who only need to add a few courses in order to obtain an upper secondary diploma or gain access to higher education. Others need to change occupation or develop their skills in order to keep their job.

Reception, admission, and support

Vuxenutbildningscentrum – The Centre for Adult Education – is responsible for adult education information, admission, guidance, and testing. Centrum för samhällsorientering – the Centre for Social Orientation – delivers social orientation to all Swedish municipalities. Etableringscentrum – the Establishment Centre – at Welcome House works to help new arrivals integrate quickly with support from various City stakeholders, public authorities, and civil society.

Work and study

Mission 2022

Women and men study or work

Some of those who the Labour Market Administration works with are vulnerable unemployed individuals who risk long-term exclusion from the labour market. The need to strengthen their labour market competitiveness is therefore significant. Many have a limited education and lack the skills required by employers. Others need individualised support in order to achieve sustainable labour market establishment. Young people who are neither working nor studying need support early on in order to avoid long-term exclusion.

In order to get more Stockholm residents into employment, the Labour Market Administration works closely with the Public Employment Service.

In the coming year, we should therefore:

- Develop the outreach work targeting 16- to 19-year-olds who are not attending upper secondary school and help them to return to education or find employment.
- Together with the Education Administration, continue to develop outreach work aimed at at-risk pupils in the final year of lower- or upper secondary school in order to support them with the transition to further schooling or employment.
- Continue to develop the outreach work targeting young people who are neither working or studying.
- Particular emphasis should be placed on reaching more young women, people with disabilities, and people with social problems.
- Collaborate with social intervention groups and offer support and intervention for young people with a criminal past, or who risk becoming involved in criminal activities.
- Jobbtorg Stockholm and the adult education service should together develop their study-promoting efforts to get more people who lack a basic education or significant parts of an upper secondary education into education.
- Work to increase the local presence in the outer areas of the city, with emphasis on study-promoting initiatives.
- Expand the range of vocational courses offered, for example by including courses associated with the need for skills linked to the climate transition.
- Expand the range of combination courses offered, focusing on specialisations that are accessible to those with a more limited command of Swedish.
- Develop Stockholm Jobs, for example by developing cohesive concepts within industries where there is a shortage of labour and that provide practical work experience and education for increased employability.
- Develop digital skills among candidates, students, and employees and develop new, digital tools that facilitate learning and contacts with municipalities and authorities.

Results 2021

- Just over 52,000 students received adult education in Stockholm. Of this number, 60% of Komvux students and 74% of vocational college students are women.
- More students are achieving a pass grade within both basic and upper secondary adult education this year compared to previous years.
- More than 10,600 people have been registered with Jobbtorg or offered support through outreach activities.
- Just over 65 per cent of Jobbtorg Stockholm candidates have gone on to find employment or enter education once leaving the service.
- 739 candidates have obtained a so-called Stockholmsjobb, or Stockholm Job.
- Nearly 9,200 young people have had a holiday job.
- The Labour Market Administration has been in contact with 2,425 young people aged 16 to 19 through the municipal activity responsibility.
- Nearly 50 per cent of young people aged 16 to 19 have gone on to study once leaving Jobbtorg Stockholm's initiatives.
- The Labour Market Administration has, through its outreach work, been in contact with 1,526 young people aged between 20 and 29 years old.
- 77 per cent of these young people have entered employment or started studying upon completing leaving their initiatives.
- 140 young people have been hired by City operations within the framework of the government assignment Jobb för unga – Jobs for Young People.
- 51 per cent of young women (aged 18 to 29) who study a theoretical course at Komvux proceed to higher education within a year. The corresponding figure for men is 39 per cent.



Just over 52,000
students study through
adult education.



New arrivals

Mission 2022

New arrivals study, work and participate in society

The Labour Market Administration offers Komvux at basic and upper secondary level, as special education and as SFI. We also offer social orientation for new arrivals. Together with the Public Employment Agency, we work actively to get new arrivals into education or employment quickly. The Labour Market Administration coordinates the City's work to receive new arrivals and help them become established. Welcome House offers comprehensive initial support in this connection.

In the coming year, we should therefore:

- Continue to develop support for new arrivals via Welcome House by deepening collaboration with the Public Employment Service, Region Stockholm, civil society, and other City administrations.
- Develop ways of working that reinforce the opportunities for SFI students to take up internship or employment opportunities created within the framework of Integrationspakten – the Integration Pact – the City of Stockholm's member network for organisations that wish to contribute to an inclusive labour market and city.
- Conduct a review of SFI to raise the quality of the education and boost student motivation, with the aim of helping a greater number complete their training.
- Offer mother-tongue support, also known as language support, to new arrivals who are in education or undertaking internships.
- Offer new arrivals mentorship opportunities with language and work mentors, with a view to hastening their establishment on the labour market.
- Match new arrivals living in facilities managed by the City with the labour market.
- Continue to develop training forms where Swedish is combined with a vocation, for example combination courses.

Results 2021

- Approximately 17,500 people studied through SFI in 2021.
- Just over 1,300 studied combination courses, whereby SFI is combined with vocational training.
- Nearly 70 per cent of those who studied a combination course have found employment.



184 newly

newly arrived young people who are covered by temporary stipulations contained in the Upper Secondary School Act have received support through Jobbtorg Stockholm's activities.

- Welcome House and the Establishment Centre have started a path into society whereby new arrivals can receive help from both the City and the authorities.
- 440 individuals from Stockholm have undergone social orientation, 381 of whom are women.
- 184 newly arrived young people who are covered by temporary stipulations contained in the Upper Secondary School Act (gymnasielagen) have received support through Jobbtorg Stockholm's activities.
- So far, 125 of these young people have obtained employment satisfying the requirements imposed by Swedish Migration Agency's in order to be able to apply for permanent residency. A further 18 have obtained other forms of employment.
- 359 new arrivals living in facilities managed by the City have received help to become self-sufficient. 160 of these new arrivals have found employment.
- More job pathways have been developed in partnership with the Public Employment Service and industries.
- 15 mentorship programmes have been started, resulting in 269 pair matchings.



Disability

Mission 2022

Women and men, regardless of (dis)ability, have the opportunity to participate in education and employment on equal terms

Persons with a disability are at increased risk of ending up in long-term unemployment. The Labour Market Administration works to improve accessibility and participation in working life for people with disabilities. We plan and design the surrounding environment to ensure accessibility and adapt courses within Komvux and any labour market initiatives as required. Together with employers, the Labour Market Administration works to promote broadened recruitment, for example through work differentiation.

In the coming year, we should therefore:

- Offer support to other City organisations in order to broaden the recruitment basis through work differentiation and thus improve the prospects of people with disabilities when it comes to obtaining and retaining employment in the City.
- Offer all candidates individualised support by using tested methods such as Supported Employment (SE) with the aim of identifying, securing, and retaining employment.
- Offer service assistant roles – a type of Stockholm Job – especially adapted to applicants with disabilities.
- Offer more people support at the transition from activities or day opportunities to employment in the general labour market.
- Provide support and adaptations within adult education so that students with special needs are able to study on the same terms as others.
- Design services and qualification requirements that make it possible to leverage the skills of people with disabilities.
- Integrate adaptations and create more accessible learning environments in schools.
- Through the Study Team, Stockholm Adult Education's central student health service, work to advice with schools on student health issues in order to help them to complete their education.

Results 2021

- Increased competence among principals and special educators relating to available learning environments through training for Studieteamet – the Study Team.
- Creation of the new Komvux Rosenlund (formerly Lärvox). The background to this is that adult special education became part of Komvux on 1 July 2020.
- The Labour Market Administration has assisted other administrations and companies in the city with the performance of work differentiation analyses. Work differentiation is a method whereby work tasks are adapted and delimited so that they can be allocated to and performed by people with disabilities.
- 57 persons have held a service assistant role. Service assistants are an initiative within the framework of Stockholm Jobs for people with disabilities that affect their ability to work.
- According to the latest survey, 75 per cent are in work or education three months after finishing their service assistant employment.
- 85 people have participated in initiatives within Alfa and 43 per cent have moved on to work or education once completing these initiatives. Alfa offers employment and education support for individuals with psychological disabilities who are under the care of the social psychiatry services.
- 96 people participated in initiatives within IWork, 58 per cent of whom moved on to work or education upon completing their initiatives. IWork offers support for people covered by the Swedish personal assistance system (LSS).



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Skills supply

Mission 2022

Employers have access to the skills they require

The labour market rebounded considerably in 2021, and the demand for labour is high. However, employers struggle to find staff with the right skills, despite the fact that many Stockholm residents are unemployed. The Labour Market Administration contributes to the business community's and the City's skills supply through adult education, labour market initiatives, and good partnerships with employers. The focus is on achieving better and quicker matches for those who are available to employers, and on developing courses based on the skills that are in demand on the labour market.

Adult education plays an important role in connection with transitions, changes of occupation and the establishment of new arrivals, both when it comes to satisfying the demand for skills and in labour market policy.

In the coming year, we should therefore:

- Improve access to the right skills through vocational courses on upper secondary and post-upper secondary level through vocational colleges.
- Develop courses in fields where there is demand, in partnership with the business community and employers.
- Offer Swedish courses for personnel working in healthcare and childcare settings within the City of Stockholm.
- Continue to bring together the stakeholders within the Integration Pact in order to help more Stockholm residents become established on the labour market.
- Through job partnerships, continue to create sustainable and long-term collaborations who promote skills supply, employment, and internships.
- Continue to network with employers to develop vocational courses, vocational college courses, and combination courses.
- Together with several other stakeholders, contribute to Region Stockholm's project Kompetensarena Stockholm and ensure that the education courses better match the labour market's needs.

Results 2021

- New vocational courses have been developed in partnership with industries based on the labour market needs.
- A larger number of students have studied vocational courses at upper secondary level or VOcational college level.
- Approximately 1,100 students studied at vocational college and 81 per cent are in work after having completed their training.
- Nearly 75 per cent of vocational course students find work after graduation.
- 215 nursery/preschool, elderly home and home care employees in the outer areas of Stockholm (Rinkeby-Kista, Spånga-Tensta, Skärholmen, Hässelby-Vällingby, Skarpnäck) have received occupational Swedish language training.
- Two upper secondary vocational courses teaching modern, environmentally friendly technology have been developed.
- This past year, local Jobbtorg and education providers have, in partnership with employers, continued working to match candidates with employment and internship opportunities, and to find workplace-based learning (APL) internships for those studying vocational courses.
- 65 new stakeholders have joined the Integration Pact, bringing the total number of members to 355.
- 49 people have found employment within the framework of work with activity-promoting requirements in procurement processes.
- 30 new job partnerships have been signed, for example within IT and tech, construction, health and social care, the green transition, and hospitality.
- New arrivals, candidates, students, and employees have been informed of job opportunities in other geographical areas where there is a need for labour through the “Relocate” project.



8 of 10
who study at vocational college
find work after graduating.



Agenda 2030

The City of Stockholm has a major responsibility when it comes to implementing the Agenda 2030 sustainability goals. The City's local work should contribute to improving the conditions for global sustainable development. The Labour Market Administration has a particular responsibility for three of the sustainable development goals:

NO POVERTY

In Sweden and Stockholm, we generally meet this goal even though there are major differences between areas. There are considerable challenges such as growing long-term unemployment, long-term labour market exclusion, and long-term need for financial assistance. The Labour Market Administration contributes to the fulfilment of this goal through Jobbtorg, Stockholm's outreach work, labour market initiatives, and individual support, as well as through adult education.

QUALITY EDUCATION

Overall, Stockholm residents are highly educated. However, those who have not completed upper secondary school struggle to become established on the labour market and obtain secure employment. In the long term, this impacts on the health and wellbeing of individuals with a low level of education, and on the prospects of their children. It is important that the Labour Market Administration ensures inclusive and equal, high-quality education, and that we promote lifelong learning for all. The adult education service contributes to this goal by constantly developing and adapting our educational offering and making it accessible to students. One important part of this is supporting students on student health matters, which is the responsibility for the Study Team (Studieteamet).

DECENT WORK AND ECONOMIC GROWTH

The Stockholm labour market is generally healthy. Still, some groups struggle to become established on the labour market despite a high demand for labour. The Labour Market Administration helps raise the employment rate among vulnerable groups in the labour market in several ways, primarily by

- assuming responsibility for adult education
- assuming follow-up responsibility for young people
- offering labour market initiatives to promote sustainable labour market establishment for vulnerable groups, in partnership with the Public Employment Service.

Through long-term collaboration with the business community on skills supply issues, we are also able to increase the skills supply on the labour market. The adult education service also works to enhance the skills of existing City employees, both with regard to professional skills and the Swedish language.

Agenda 2030 contains goals relating to equality and gender equality, and the Labour Market Administration places particular emphasis on these issues. Tackling these issues makes it easier for us to meet the other sustainable development goals.







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